

**REPLY UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP ART UNIT**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: CASPI et al.
Application No.: 10/742,304
Filing Date: 12/18/2003
For: COMPUTER-BASED
TELEPHONE CALL
MANAGEMENT

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) Confirmation No.: 5669
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) Group Art Unit: 2614
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) Examiner: Thjuan K. Addy
)
) **AMENDMENT and RESPONSE** to
) February 2, 2009 Final Office Action
) Docket No.: 2003P15311US
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Mail Stop AF (via EFS)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed February 2, 2009, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.